# LAKESHORE CAP, INC.

HELPING PEOPLE. CHANGING LIVES.



2021 ANNUAL REPORT

## DIRECTOR'S MESSAGE

Many years ago, I attended a training that focused on youth behavior. One sentence struck me and has stuck with me all these years. *Kids do well when* they are able. What the trainer meant by this is that kids don't intentionally misbehave and act out. When kids act out it is because something is going on within them or their environment that is causing them to act out. But, when given the proper amount of support kids thrive and succeed. I wholeheartedly agree with this! Is there going to be the occasional teenage angst that presents itself in even the best of kids? Of course! But when given the proper tools and the right amount of support, kids find success. But I don't just stop with kids. I believe and Lakeshore CAP believes that **People do** well when they are able. When an adult is faced with what appears to be insurmountable barriers, life can often become so difficult that the adult appears to have given up, or they 'act out' in unbecoming ways.

Oftentimes we don't see all the stress that a struggling adult is dealing with and we make assumptions. However, when we take the time to learn about a person's struggles and support them in alleviating some of their barriers, they find success.

The parent who is working a low-wage job and accessing food and housing benefits isn't likely going to be able to improve their situation on their own.

They need the support of Lakeshore CAP and partner agencies like ours where staff provides a listening ear, resources, and support as they work to find a balance between the demands of work, the complexities of parenting, and achieving their personal goals of self-sufficiency.

Lakeshore CAP is here every day to provide resources and support. We love to watch as a family finds their footing, their voice, and success. Because **Everyone does well when they are able!** And this translates to communities thriving.

I would like to thank our staff, Board of Directors, donors, volunteers, and program participants. Lakeshore CAP would not be what it is without their support.

#### -COLLEEN HOMB

Lakeshore CAP, Executive Director

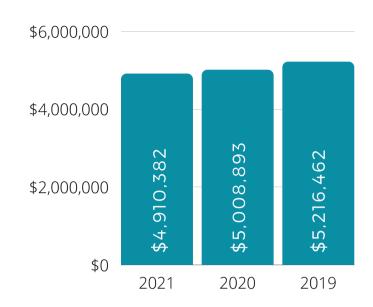


## **FINANCIALS**

#### **FUNDING SOURCES**

## State \$357,853 \$249,843 Federal \$4,619,437

#### **TOTAL ASSETS**



## DOOR COUNTY CRADLE TO CAREER

The Cradle to Career
Program has afforded
me the peace of mind
that is needed to
make it day to day.

#### **PROGRAM STATISTICS**

- 13 Individuals served
- 6 obtained employment
- 77% engaged with new resources
- 77% established personal goal plans

## SUPPORTIVE HOUSING

### ESG CV PREVENTION PROGRAM

- \$118,441 in rental assistance provided
- 132 people
- 54 households

#### WISCONSIN EMERGENCY RENTAL ASSISTANCE 2021

- 1360 persons served
- 500 households
- \$1,857,548.00 of assistance provided

## EMERGENCY SOLUTIONS GRANT (ESG) COVID (CV) MOTEL VOUCHER PROGRAM

- 92 persons
- 56 households
- \$87,795.20 of assistance provided from June 2021 through current

#### **CLIENT QUOTES:**

"Thank you for everything.
When I was feeling at my
lowest you guys helped
and believed in me. God
Bless you and your family."

"Thank you for ALL you have done to assist me and my niece. You are a Gem." "Thank you for everything you guys done for me. I can't thank you enough. My family thanks you also. God bless you."



Every Connections Count family is unique in their story and their needs. The Connections Count team at Lakeshore CAP is committed to partnering with those families to help strengthen each family. No two families will have the same needs or be given the same referrals, but each family will be heard, affirmed, valued, supported, and empowered to accomplish their own goals.

"My Community Connector not only made me feel comfortable and supported, she was like a friend-someone I could vent to. I appreciate her time and company."

## 592 Home Visits were conducted in 2021 with 83 families!

60.4% of the families that were referred to Connections Count enrolled in the program and received services, including connecting with new services. 100% of enrolled families connected with at least one service!

## JAK'S PLACE



JAK's Place is a "Drop-In" mental health resource center providing structured and social resources to those affected by mental illness and to family members in need of support and information. As a Drop-In Mental Health Resource Center, JAK's Place does not require individuals to give their name if they choose not to. Because of this, JAK's Place collects limited data.

87 CLIENTS SERVED

SOPER MONTH

"JAK's Place has helped me stay stable. The groups and classes give me the tools to help control my life. JAK's Place is a warm and friendly place. I encourage you to check it out.

JAK's Place is my second home!"

-A JAK's Place Client

## **RESPITE PROGRAM**

Respite providers give a break or relief from caregiving responsibilities to a child's or youth's normal caregiver. Respite is part-time care for foster children so their foster parents can have time away. It can also be used for children who reside with their birth families to give parents a needed break.

The respite program provided a total of **276** respites in 2021!



MONTH	RESPITES COORDINATED
January	12
February	16
March	21
April	21
May	28
June	20
July	23
August	34
September	12
October	11
November	29
December	49

## **HOMEBUYER**

The Lakeshore CAP Home Buyer and Financial Assistance Program is designed to help income-eligible households with the purchase of homes.

#### **STATISTICS**

- 72 applied
- 42 completed home buyer education
- 25 purchased homes!

## **GED**

Lakeshore CAP's GED/HSED Program helps with tuition, books, and fees.

#### **STATISTICS**

- 39 applied
- 12 are still in the program
- 9 graduated!

#### SKILLS ENHANCEMENT

This program serves 10 applicants per year and helps identify needs and goals in all areas of life, individual, confidential development of training plans, technical assistance with job skill activities, and connecting with other resources and support while working toward goals.

#### PROGRAM STATISTICS

- 37 Applied
- 10 still in school
- 4 Graduated

## PROPERTY TAX ASSISTANCE

The Property Tax Assistance program provides Property Tax assistance and helps with water bills for low-income households

#### PROGRAM STATISTICS

- 71 Screened
- 25 applied
- 9 assisted

## **HOME VISITING**



From January 1, 2021,
to December 31, 2021,
Home Visiting
provided services to 45
families!

Through funds from the American Rescue Plan, the Home Visiting Program was able to purchase emergency supplies personal protective equipment, menstrual supplies, and cleaning supplies for 30% of program families from October 1st to December 31st.

#### **A SUCCESS STORY:**

A couple enrolled in our Home Visiting Program prenatally in August, 2019. Neither had graduated high school, and they lacked a support system. When their home visitor discussed goal planning with them, the young woman expressed that one of the goals she had for herself was to return to school. Throughout the program, the home visitor strongly encouraged her to complete her High School Equivalency Diploma, or HSED.

The home visitor talked to her about how earning an HSED could help her improve her chances of finding work, increase her earnings, and pursue additional education through technical colleges, universities, or training programs. But still, she did not take initiative on this.

The home visitor was one of the few consistent people in her life. During a check-in call, she shared that she was working toward completing her HSED program. She said that it was her home visitor who inspired her to return to school. She completed her HSED program in March of 2022!

### **TEFAP**

#### The Emergency Food Assistance Program (TEFAP)



The TEFAP program distributed 2.74 million pounds of USDA commodities to 31,004 households containing 75,795 people!

This was in addition to **2.1 million** pounds of Non-USDA foods acquired and distributed by pantries in our service area of Calumet, Door, Kewaunee, Manitowoc, Outagamie, Ozaukee, Sheboygan, Washington, and Waupaca counties! This network contains 19 pantries, 2 shelters, and two meal sites.

We served an average of **2584** households containing **6,316** people with **405,591** pounds of food per month!

In addition to that, an average of **6,168 meals per month** were served in shelters and at meal sites.



A pantry and meal site named

Grow it Forward was added to the

network in 2021!

## DOOR COUNTY FOOD PANTRY

The Door County Lakeshore CAP
Food Pantry provides ongoing and
emergency food assistance to low
and limited-income residents of
Door County. Households can come
once a month, and additionally in
emergencies. We receive our food
via TEFAP, Feeding America via pick
up from Wal-Mart, Target, and Pick
'n Save, and donated items/funds
from community-minded
organizations/individuals. We are
also part of the Door County Food
Pantry Coalition.

#### **STATISTICS**

- 91 tons of food distributed
- 2,810 Door County residents served
- 2,806 volunteer hours provided

#### **CLIENT QUOTE:**

"Thank you so much for all your help and generous food donations. My family will eat much better this month! I don't know what Door County would do without wonderful people like you. God Bless you and have a wonderful Christmas and a very Healthy New Year."

## **ACKNOWLEDGEMENTS**

#### **Board of Directors**

Virginia Haske—President (Kewaunee Dave Less — Director (Manitowoc

County) County)

Rita Metzger—Vice President Mathew Martell — Director (Manitowoc

(Manitowoc County) County)

**Seth Zipperer**—Treasurer (Manitowoc **Amy Cops** — Director (Manitowoc

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**Doree Stein**—Secretary (Kewaunee **Jean Wakefield** — Director (Manitowoc

County) County)

Alison Petri–Member at Large Rebecca Clarke – Director (Sheboygan

(Manitowoc County) County)

Many thanks to all donors and volunteers! Through your time and contributions, we can continue to accomplish our goals and keep Helping People; Changing Lives.

We thank you for your continued support in our programs.



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